



Kiosk Monitor



The only remote Kiosk support solution you will need

Are you confident in the knowledge that your kiosk is safe?

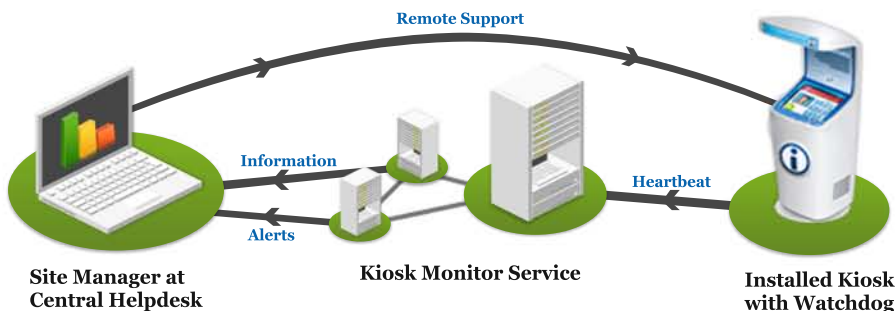
Do you know what you will do if it develops a fault?

What if you could prevent the fault from happening in the first place?

Not only does Kiosk Monitor provide you with answers, but it empowers you to take control of your kiosks without increasing your IT overhead.

In short, Kiosk Monitor provides a total remote management and data delivery system enabling you to effectively monitor and control your kiosks for a low, nominal monthly lease rate.

Kiosk Monitor comprises System Watchdog and Site Manager software products, along with the PLUS! Network servers.



Benefits

- Lock-down all of your kiosks with the System Watchdog; ensuring no unwanted access or manipulation.
- Set up fault triggers and event alerting using the Site Manager; monitor and diagnose issues before outages occur.
- Securely connect to each kiosk; provide the kiosk user with useful information on the kiosk screen e.g. “this kiosk is undergoing remote maintenance and will be back online shortly” – instead of a ‘blue screen’.
- Extensive reporting system; everything occurring on the kiosk is logged and sent back to the central server network and alerts can be sent to your own engineers and technicians via Email and SMS text message.
- Built-in support and management ‘ticketing system’; if you don’t already have such a system then this feature can save you time and money.



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Client Only Solution

The System Watchdog software when installed on a kiosk, can provide a very low cost monitoring solution. It can be configured to send a summary email alert to an engineer once per day.

This solution is ideal for single kiosk owners or kiosk owners who are looking for a backup to an existing maintenance contract.

Client – Server Solution

The Kiosk Monitor solution requires the installation of the System Watchdog on to each kiosk. The activation wizard then registers each kiosk with the PLUS! Network servers.

Minimum system requirements

- Operating system Windows XP/Vista/7 32-bit
- Intel or equivalent processor
- 128 MB of RAM
- Screen resolution of 800x600

Get in touch for more information



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